

## **PaychekPLUS! Select<sup>®</sup> MasterCard<sup>®</sup> Prepaid Card - FAQs**

### **Getting a PaychekPLUS! Select<sup>®</sup> MasterCard<sup>®</sup> Prepaid Card**

**How do I get a PaychekPLUS! Select MasterCard Prepaid Card?** Fill out the brief online form, and you'll receive a PaychekPLUS! Select MasterCard Prepaid Card in the mail. No registration or credit check required.

**How long does it take to receive my PaychekPLUS! Select MasterCard Prepaid Card?** You will receive your card in approximately 10 business days. If you do not receive your card, call Customer Service at 1-877-889-0050.

**Can I use my PaychekPLUS! Select MasterCard Prepaid Card right away?** When you receive your card, you can use the card once you activate it and add money.

**How do I add money to my card?** There are many ways to add funds to your card, including setting up direct deposit from an employer, benefits provider, or other source. Follow the printed instructions that arrive with your card to set up direct deposit. Log on at [www.paychekplus.com](http://www.paychekplus.com) for details on loading your card.

### **Activating Your Card**

**How do I activate my PaychekPLUS! Select MasterCard Prepaid Card?** Activation is simple! Once you receive your PaychekPLUS! Select MasterCard Prepaid Card, log on at [www.paychekplus.com](http://www.paychekplus.com) and follow the activation instructions. If you prefer, you can call the Customer Service number listed on the back of the card.

**How do I start using my PaychekPLUS! Select MasterCard Prepaid Card?** Once you have activated your card, all you have to do is load money to start using it. You may add money to your card by:

- Setting up Direct Deposit
- Getting your Tax Refund deposited
- And more! Log on at [www.paychekplus.com](http://www.paychekplus.com) for details.

### **Using Your Card**

**How do I use my card?** You can pay bills or make purchases everywhere MasterCard debit cards are accepted.

You won't pay a fee to:

- Set up Direct Deposit of funds to your card account
- Enroll in Text Alerts, Email Alerts, or both
- Earn Cash Back Rewards on purchases
- Get cash at Allpoint<sup>®</sup> and Comerica surcharge-free ATMs

You may be charged for certain transactions, like cash withdrawals and balance inquiries at out-of-network ATMs. For a complete list of fees, read the Cardholder Agreement.